



BOYLE McCAULEY HEALTH CENTRE
10628 96 ST NW
EDMONTON AB T5G 2K8
780 422 7333

Job Title:	Health Care Aide (HCA)
Reports to:	Site Lead, Isolation Facility
Position Type:	Casual/Shift-Work
Hours:	Varied – isolation facility is open 24/7
Wage:	~\$20-24/hr, plus shift differential

Job Summary

The Edmonton Isolation Facility, operated by Boyle McCauley Health Centre, provides 24/7 shelter and support to individuals experiencing homelessness needing to isolate due to suspected COVID-19 exposure. The facility, operating in an undisclosed facility on the southside of Edmonton, offers individuals all required supports to remain safely in isolation – this includes basic comfort needs, food, shelter, and medical care. The HCA, working in conjunction with physicians, nurse practitioners, pharmacy, and shelter support workers, will provide 24/7 support to individuals by building rapport, assisting with personal care as required, and providing general services to assist people in completing their isolation periods.

Key Responsibilities

- The primary role of the HCA at EIF will be to provide shelter support services, in conjunction with a client support team of Shelter Support workers and nurses – this includes client supervision, chaperoning, assisting with food services, and routine upkeep of isolation and client spaces.
- Paramount will be the HCA’s ability to build rapport and positive relationships with clients; individuals staying at EIF are obliged under the public health act to maintain isolation, and supportive relationships with staff are key to that.
- The majority of clients at EIF are independent for their activities of daily living (ADLs), however, in limited circumstances, the HCA will provide essential and important daily living support and comfort to clients. This may include bathing, grooming, dressing, toileting and other personal hygiene activities.
- HCAs will report on their observations and communicate concerns to nurses and other licensed health care professionals; the HCA may also be required to chart observations within an electronic medical record (EMR).

- The HCA will provide support to all clients in a non-judgemental, respectful, and compassionate manner. EIF operates with a harm-reduction focus, and we support clients' to maintain their best possible health outcomes while respecting their freedom of choice.

Qualifications

- HCA certificate
- Mandatory vulnerable sector check and suitable criminal record check
- Experience with marginalized populations (e.g. homelessness, detox, treatment facilities, or similar) an asset
- Ability to lift up to 25kg may be required

Knowledge/Skills

- Able to balance numerous demands and conflicting priorities, strong problem-solving skills.
- Ability to work co-operatively within a multidisciplinary team
- Ability to demonstrate patience and understanding for those with addictions and behavioral disorders
- Strong computer proficiency, with experience with MedAccess EMR an asset
- Excellent communication skills.
- Has a good understanding of trauma-informed care, and must be able to operate within a harm reduction model of care

Salary: an excellent compensation package commensurate to experience will be provided. Shift differential will apply for evening and overnight shifts.

Please submit resume with cover letter to:

careers@bmhc.net

Placement date: Immediate