



## **Resilience and Cultural Support Specialist**

### **Summary Profile**

Boyle McCauley Health Centre's Pathways to Housing Program ends homelessness for people in Edmonton who suffer from complex psychiatric illnesses, usually co-occurring with problematic or addiction substance use issues, together with significant medical and social problems, by:

- providing immediate access to permanent independent housing without requiring treatment or sobriety as a precondition for housing;
- providing outreach community support and treatment with a philosophy that is founded in the principles of consumer choice and harm reduction; and
- providing services which are 'Best Practices' evidence informed and contributing to such evidence to find new and effective approaches to recovery and community integration for this marginalized population.

The Resilience and Cultural Support Specialist reports to the Team Leader and is a participating member of the inter-disciplinary Assertive Community Treatment (ACT) team providing comprehensive wrap-around treatment, support and rehabilitation/recovery services for the clients of the program. Using a team case management model, all team members are required to remain current with all clients, their situation, recovery program and goals. All treatment/recovery plans are developed as a team, with clients directing their care. In accordance with the Pathways to Housing model, all team members spend half of their time providing generalized supports that may not be part of their professional discipline, such as providing assistance with housing, life skills and tasks of daily living.

In addition to the 'generalist' role on the ACT Team described above, the Resilience and Cultural Support Specialist is responsible specifically for:

- providing guidance to the Team to ensure interventions are delivered using a trauma informed and culturally sensitive perspective;
- ensuring Client Case Plans address trauma, grief and the building of resilience, as appropriate; and
- using evidenced based practices directly with Clients, to address trauma, grief and resilience, and incorporating practices that are culturally significant to Clients.

This is a permanent, full-time position. Regular hours of work are 8:30am-4:30pm, Monday to Friday. However, some flexibility around actual work hours is required, and each Team Member is on 24/7 on-call, approximately 7 weeks per year. A reliable vehicle is required as Team Members drive daily for Client visits, most of which occur in Clients' homes or elsewhere in the community.

Salary Range: \$54,388 to \$69,414. Comprehensive benefits package.

## **Qualification Requirements**

- Registered Social Worker with the ability to be registered in Alberta.
- Experience in one or more of the following areas:
  - mental health services in a community treatment setting;
  - on an Assertive Community Treatment Team;
  - working in addictions, concurrent disorders and/or Housing First; and/or
  - providing outreach services in a 'street/inner city/chronic homelessness' environment or equivalent.
- Knowledge of best practices in:
  - working with people with complex co-occurring serious mental illness, addiction and medical issues;
  - client centered, strength-based recovery treatments/rehabilitation strategies;
  - Housing First/Pathway to Housing models; and
  - Harm Reduction philosophy.
- Experience with:
  - Evidenced based practices to address trauma and grief, and to build resilience;
  - assisting individuals to understand the cycle of domestic violence;
  - understanding the impacts experienced by residential school survivors and of intergenerational trauma; and
  - understanding the impacts of adverse childhood experiences (ACEs).
- Knowledge and practice in integrating cultural contexts into practice and service delivery for Indigenous people and people from other cultures
- Successful experience in inter-disciplinary teamwork.
- Experience in community allied service networking
- Responsible, punctual, good communication skills/literacy (written, oral, computer) and a continuous learner.
- Valid driver's license and use of personal car are a must.
- Physical capacity to perform job duties, including climbing stairs, carrying groceries, etc.

Please submit all inquiries and applications via email by September 19, 2019 to:

**Wendy Bouwman Oake, Program Director**  
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