



## **Client Support Worker – Pregnancy Pathways Program Awake Overnights (Monday to Thursday) or Shift Work**

### **Summary Profile**

Pregnancy Pathways began as a collaboration of some 25 organizations that came together to address the housing and support needs of pregnant homeless women in Edmonton. Boyle McCauley Health Centre (BMHC), which runs inner-city health and wellness programs, operates the Pregnancy Pathways program that includes a dedicated residence for 12 women with on-site support services. In addition to experiencing homelessness, program participants may face challenges with trauma, addictions and mental health issues, require assistance to access prenatal care, and need support to be empowered to make decisions about the care of their infants.

Client Support Workers provide 24-7 on-site support to Pregnancy Pathways' Clients, and report to a Wellness Coordinator/Team Leader.

Client Support Workers:

- Work with the Wellness Coordinator and program participants to develop and work toward their goals.
- Teach and guide program participants to access income support, identification, banking services as well as mental health, addictions and physical health services.
- Assist program participants to gain confidence with a range of life skills including budgeting, shopping and meal preparation.
- Assist program participants to address family and personal stressors.
- Guide mothers to further develop skills to take care of their babies and children, and to navigate Children's Services processes.
- Help program participants to build effective problem-solving and inter-personal skills.
- Help create a sense of community in the Pregnancy Pathways residence including assisting with the organization of recreation and cultural events.
- Work as part of a Team to coordinate supports provided to Clients, but work most shifts with single staffing.

We are currently recruiting for a full-time Client Support Worker, for one of the following two shifts:

- A full-time position (40 hours per week) working overnight “awake” shifts from 10:30pm to 8:30am, Monday thru Thursday - PREFERENCE WILL BE GIVEN TO CANDIDATES AVAILABLE TO WORK THIS SHIFT
- A full-time position (averaging 40 hours per week) with rotating shifts of days (8am-4:30pm), evenings (3:30pm-11pm) and “awake” overnights (10:30pm-8:30am), including weekend shifts

Applicants **must** indicate which one or more of the above positions they are interested in when applying.

Please note that a valid drivers’ license and a reliable vehicle with \$2 Million PLPD vehicle insurance and proof that you can carry work-related passengers will be required if working the rotating shifts.

### **Qualifications, Experience and Skills**

- An in-depth understanding of the background and challenges faced by pregnant women experiencing homelessness, including the impact of trauma on women and children, and of street culture.
- Experience working in a residential environment.
- Enhanced problem-solving skills for women dealing with trauma.
- A track record of working effectively with Indigenous people; familiarity with Indigenous culture is an asset, as the majority of program Clients identify as Indigenous.
- Experience with the practical application of Harm Reduction and strength-based strategies.
- Experience teaching/guiding mothers on appropriate techniques in raising babies and children.
- A background in organizing appropriate cultural and recreation events.
- Criminal Record, Vulnerable Person and Child Welfare Checks will be required; in the event of any convictions or concerns, we will review the information available to determine if it impacts eligibility for employment.
- Client Support Workers require valid CPR Certification; Naloxone training will be provided.

### **Peer Support**

We have committed to ensuring our Team of Client Support Workers includes individuals who can provide peer support, drawing on his or her own personal lived experience with sustained recovery regarding mental illness, addictions, and/or homelessness/poverty, with a willingness and ability to share such experience with program participants. The belief that recovery is possible for all who experience mental health, traumatic and/or substance use challenges is fundamental to the practice of peer support. Within the peer support role, a Client Support Worker will work with Clients to

provide emotional, social and practical supports, using his or her own personal life experiences with mental illness, addictions and/or homelessness/ poverty as a reference. Candidates may choose to disclose the nature of their relevant lived experience in their application if they wish to have their lived experience considered as a qualification as a Client Support Worker. Please note that not all Client Support Workers will have related lived experience, and disclosure of such information is completely optional.

## **Compensation and Benefits**

Salary range \$18.45-\$23.55 per hour. A comprehensive benefits package is available for full-time positions.

## **How to Apply**

**Please apply by May 2<sup>nd</sup> by email to: Wendy Bouwman Oake, Program Director**  
- [wendyb@bmhc.net](mailto:wendyb@bmhc.net)