



Client Support Worker – Casual Position

Summary Profile

Pregnancy Pathways began as a collaboration of some 25 organizations that came together to address the housing and support needs of pregnant homeless women in Edmonton. Boyle McCauley Health Centre (BMHC), which runs inner-city health and wellness programs, operates the Pregnancy Pathways program that includes a dedicated residence for 12 women with on-site support services. In addition to experiencing homelessness, program participants may face challenges with trauma, addictions and mental health issues, require assistance to access prenatal care, and need support to be empowered to make decisions about the care of their infants.

Client Support Workers provide 24-7 on-site support to Pregnancy Pathways' Clients, and report to a Wellness Coordinator/Team Leader.

Client Support Workers:

- Work with the Wellness Coordinator and program participants to develop and work toward their goals.
- Teach and guide program participants to access income support, identification, banking services as well as mental health, addictions and physical health services.
- Assist program participants to gain confidence with a range of life skills including budgeting, shopping and meal preparation.
- Assist program participants to address family and personal stressors.
- Guide mothers to further develop skills to take care of their babies and children, and to navigate Children's Services processes.
- Help program participants to build effective problem-solving and inter-personal skills.
- Help create a sense of community in the Pregnancy Pathways residence including assisting with the organization of recreation and cultural events.
- Work as part of a Team to coordinate supports provided to Clients, but work most shifts with single staffing.

Casual Staff are needed to work some shifts each week (mostly day and evening shifts on the weekend) and to fill in for full-time staff on other shifts (pre-planned and sometimes on short notice). Shifts are scheduled as follows:

- Days from 8am-4:30pm
- Evenings from 3:30pm-11pm (may be able to start later than 3:30pm if needed)
- “Awake” Overnights (10:30pm-8:30am)

Qualifications, Experience and Skills

- Understanding of the background and challenges faced by pregnant women experiencing homelessness, including the impact of trauma on women and children, and of street culture.
- Experience working in a residential environment.
- Enhanced problem-solving skills.
- A track record of working effectively with Indigenous people; familiarity with Indigenous culture is an asset, as the majority of program Clients identify as Indigenous.
- Experience with the practical application of Harm Reduction and strength-based strategies.
- Experience teaching/guiding mothers on appropriate techniques in raising babies and children.
- A background in organizing appropriate cultural and recreation events.
- Criminal Record, Vulnerable Person and Child Welfare Checks will be required; in the event of any convictions or concerns, we will review the information available to determine if it impacts eligibility for employment.
- Client Support Workers require valid CPR Certification; Naloxone training will be provided.

Compensation

Casual staff are paid \$19.37 per hour, with 4% vacation pay, and receive Overtime when shifts exceed 8 hours.

How to Apply

Please apply by email to: Nancy Peekeekoot, Wellness Coordinator and Team Leader, at npeekeekoot@bmhc.net . Please indicate your shift availability in your cover letter.