



BOYLE McCAULEY HEALTH CENTRE
10628 96 ST NW
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Note: Hiring and Human Resources for this position is being provided Boyle St. Community Services

Placement: IMMEDIATE

Job Title:	Isolation Support Worker (Edmonton Isolation Facility)
Reports to:	Site Lead, Isolation Facility
Position Type:	Casual/Shift-Work
Hours:	Varied – isolation facility is open 24/7

JOB PURPOSE:

The purpose of this job will be to provide support to individuals staying at the Edmonton Isolation Facility. The facility serves individuals experiencing homelessness who are needing to isolate due to suspected COVID-19 symptoms, or have been exposed to known positive cases. This is a temporary position.

KEY AREAS OF RESPONSIBILITIES:

- Greet and support community members all while adhering to strict isolation techniques, including donning and doffing personal protective equipment (PPE)
- Support individuals with basic needs to stay in isolation – this includes site monitoring, meal deliveries, assistance with basic needs, and rapport and relationship development
- Take direction from nurses and work within a multidisciplinary team
- Develop relationships with community members, identifying strengths and working in a respectful way with a community that has faced trauma and social exclusion
- De-escalate potential conflict situations with clients
- Maintain a healthy environment by learning and adhering to isolation techniques
- Engage and support community members during a time of crisis
- Offer support and encouragement for community members to remain in in isolation

Skills, Abilities and Attitudes:

- Ability to work in a highly stressful and ever-changing environment

- Must have excellent boundaries
- Mental resiliency is key
- Computer literacy an asset
- Knows how to problem-solve with people who face emotional and psychological challenges
- Ability to learn new skills with a great attention to detail
- Understands the challenges and stresses facing people who live in poverty
- Treat people with respect and in a sensitive manner
- Possessing Harm Reduction principles is a must
- Able to handle multiple demands at the same time; exceptionally well organized
- Can de-escalate tense inter-personal and group situations
- Listens well, has a calm demeanor and knows how to solve practical problems
- Possess robust mental health and a commitment to self-care

Experience and other requirements:

- No formal experience or qualification required, however experience in the following areas would be considered an asset:
 - Experience working with Indigenous peoples and individuals from diverse cultures
 - Experience working with marginalized communities
- Criminal Record and Child Intervention Checks (results will be reviewed on a case by case basis)

Closing Date: Until Suitable Candidates are Found.

To Apply:

Please email your resume and cover letter to: hr@careersforcommunity.ca . Please include **20-062BSCS**, Isolation Support Worker in the Subject Line of the email. Please state in your cover letter how you heard about the position and what your availability is to work.